



1. CONDITIONAL USE OF THIS WEBSITE

Your access to and use of this Site and its contents are subject to this Privacy Policy, any applicable Website Terms of Use, and all applicable laws and regulations.

If you do not agree with this Privacy Policy, you should discontinue use of the Site.

This Privacy Policy applies to personal information collected through the Site. It does not necessarily apply to information collected through third-party websites, applications, services, or platforms that may be linked to or integrated with the Site.

2. ABOUT THE INFORMATION CONTAINED ON THIS SITE

HelloType1 administers this Site. The information provided through the Site is intended for general educational and informational purposes.

HelloType1 does not provide medical diagnosis, treatment, or individualized medical advice through the Site. Nothing on the Site is intended to replace consultation with a qualified healthcare professional.

If you have a medical concern, emergency, or question about diagnosis or treatment, you should consult an appropriately qualified healthcare professional.

Information, references, reviews, opinions, recommendations, organizations, events, and links to third-party websites appearing on the Site are provided for informational or convenience purposes. Unless expressly stated otherwise, their inclusion does not constitute an endorsement, recommendation, or warranty by HelloType1.

HelloType1 is not responsible for the accuracy, availability, security, privacy practices, products, services, or content of third-party websites or resources.

3. PERSONAL INFORMATION WE COLLECT

We collect personal information only where reasonably necessary for the purposes described in this Privacy Policy or where otherwise permitted by applicable law.

Depending on how you interact with the Site, we may collect:

Information you provide directly

You may voluntarily provide information when you:

- Register for a webinar, event, T1D network meeting, or other activity;
- Request information or contact us;
- Complete a survey, questionnaire, or feedback form;
- Download a resource;
- Subscribe to communications or newsletters;
- Participate in an online program or activity; or
- Otherwise communicate with HelloType1.

This information may include your name, email address, telephone number, organization, age or age range, country or location, and other information you choose to provide.

Information collected automatically

When you visit the Site, certain technical information may be collected automatically, depending on the Site's configuration and your cookie or privacy settings.

This may include:

- IP address;
- Browser and device type;
- Operating system;
- Approximate geographic location;
- Language preferences;
- Pages visited and links accessed;
- Date and time of visits;
- Referring website or source;
- Website usage and interaction information; and
- Information about errors or technical performance.

Where required by applicable law, we will obtain consent before using non-essential cookies or similar technologies.

4. SENSITIVE AND HEALTH-RELATED INFORMATION

Because HelloType1 concerns type 1 diabetes and related educational topics, you may voluntarily provide information that could reveal information about your health.

You should avoid submitting sensitive health information unless it is specifically requested and necessary for the relevant service or activity.

We will handle sensitive personal information in accordance with applicable privacy and data-protection requirements and will use appropriate safeguards.

Information provided through the Site should not be treated as establishing a doctor-patient relationship or as a substitute for professional medical care.

5. HOW WE USE PERSONAL INFORMATION

We may use personal information for purposes including:

- Providing information, resources, programs, webinars, events, and other services you request;
- Registering you for events or activities;
- Responding to questions, requests, or communications;
- Communicating with you about activities or services in which you participate;
- Sending newsletters or other communications where permitted and, where required, with your consent;
- Administering and improving the Site;
- Understanding how users interact with the Site;
- Conducting surveys, research, analysis, and reporting, using appropriate safeguards;
- Maintaining website functionality, security, and reliability;
- Detecting, preventing, and investigating fraud, abuse, security incidents, or other unlawful activity;
- Complying with applicable laws, regulations, legal processes, or governmental requests;
- Establishing, exercising, or defending legal rights; and
- Protecting the health, safety, security, or rights of users, HelloType1, or other persons where legally permitted.

We will not use personal information for purposes that are incompatible with the purpose for which it was collected unless permitted or required by applicable law.

6. LEGAL BASIS FOR PROCESSING

Where a law requires us to identify a legal basis for processing personal information, we may rely on one or more of the following:

- Your consent;
- Performance of a service or agreement with you;
- Compliance with a legal obligation;
- Protection of vital interests;

- Our legitimate interests, where applicable and where those interests do not override your rights; or
- Another legal basis permitted by applicable law.

Where processing is based on consent, you may withdraw your consent at any time. Withdrawal of consent will not affect processing that occurred before your withdrawal.

7. DATA MINIMIZATION

We aim to collect and use only personal information that is reasonably necessary for the purposes described in this Privacy Policy.

You are not generally required to provide personal information merely to browse publicly available portions of the Site. However, certain features, registrations, downloads, or services may require information to be provided.

If you choose not to provide information that is necessary for a particular service, we may be unable to provide that service or feature.

8. COOKIES AND SIMILAR TECHNOLOGIES

The Site may use cookies, pixels, tags, local storage, analytics tools, or similar technologies.

These technologies may be used to:

- Keep the Site functioning;
- Remember preferences;
- Understand website traffic and usage;
- Improve website performance;
- Protect the Site against security threats; and
- Measure the effectiveness of communications or campaigns where permitted.

Where required by law, non-essential cookies will only be placed or used after obtaining your consent.

You may be able to control cookies through your browser settings or through a cookie-consent mechanism provided on the Site.

Disabling certain cookies may affect the functionality of the Site.

9. ANALYTICS AND THIRTY-PARTY SERVICES

We may use third-party service providers to support website hosting, analytics, communications, event registration, surveys, email delivery, technical support, security, or other website functions.

These providers may process personal information on our behalf and will generally be permitted to use that information only as necessary to provide their services, subject to applicable contractual and legal requirements.

Where third-party services independently determine how they process information, their own privacy policies may also apply.

10. SHARING OF PERSONAL INFORMATION

We may disclose personal information to:

- Service providers and processors who perform services on our behalf;
- Our affiliates, related organizations, or project partners where necessary for legitimate business or program purposes;
- Event, webinar, survey, or technology providers where necessary to provide the requested service;
- Professional advisers, auditors, insurers, or legal advisers where appropriate;
- Government authorities, regulators, courts, or law-enforcement bodies where required or permitted by law;
- Parties involved in a corporate transaction, restructuring, merger, acquisition, or transfer of assets, subject to appropriate safeguards; and
- Other parties where you have provided appropriate consent or where disclosure is otherwise permitted by law.

We do not sell your personal information for money.

Where required by applicable law, we will provide additional information about recipients or categories of recipients of your personal information.

11. INTERNATIONAL DATA TRANSFERS

Some of our service providers or related organizations may be located in countries other than the country in which you live.

Where personal information is transferred across borders, we will take reasonable steps to ensure that the transfer and subsequent processing are carried out in accordance with applicable privacy and data-protection requirements.

Depending on applicable law, this may include contractual safeguards, consent, adequacy decisions, or other legally recognized transfer mechanisms.

12. DATA RETENSION

We retain personal information only for as long as reasonably necessary for the purposes for which it was collected, including to provide requested services, maintain appropriate records, comply with legal obligations, resolve disputes, enforce agreements, and protect our legitimate interests.

Retention periods may vary depending on the type and purpose of the information.

When personal information is no longer required, we will take reasonable steps to delete, anonymize, or securely dispose of it, subject to applicable legal and operational requirements.

13. SECURITY OF YOUR INFORMATION

We use reasonable technical, administrative, and organizational measures designed to protect personal information against unauthorized access, disclosure, alteration, loss, misuse, or destruction.

However, no website, online service, electronic transmission, or storage system can be guaranteed to be completely secure.

You should therefore exercise appropriate caution when transmitting information online.

In the event of a personal-data breach, we will take appropriate steps to investigate, mitigate, and respond to the incident and make notifications where required by applicable law.

14. YOUR PRIVACY RIGHTS

Depending on your location and applicable law, you may have rights concerning your personal information, including the right to:

- Request access to personal information we hold about you;
- Request correction of inaccurate or incomplete information;

- Request deletion of personal information where legally applicable;
- Request restriction of certain processing;
- Object to certain processing;
- Request portability of certain information;
- Withdraw consent where processing is based on consent;
- Opt out of certain marketing communications;
- Request information about how your personal information is processed; and
- Lodge a complaint with a competent privacy or data-protection authority where applicable.

These rights are subject to applicable legal limitations and exceptions.

To exercise a privacy right, please contact us using the contact information provided below.

We may need to verify your identity before completing certain requests in order to protect your information from unauthorized disclosure.

15. CHILDREN'S PRIVACY

The Site is not intended to knowingly collect personal information from children in violation of applicable law.

Where applicable law requires parental or guardian consent for the collection or processing of a child's personal information, we will take reasonable steps to obtain such consent.

If you believe that a child has provided personal information to us without the required consent, please contact us so that we can review and take appropriate action.

16. THIRD-PARTY WEBSITES AND LINKS

The Site may contain links to websites, applications, services, social-media platforms, or other resources operated by third parties.

HelloType1 does not control and is not responsible for the privacy practices, security, content, products, or services of those third parties.

When you leave the Site, you should review the applicable third party's privacy policy and terms before providing personal information.

The presence of a third-party link does not necessarily mean that HelloType1 endorses or recommends that third party.

17. ACCURACY OF PERSONAL INFORMATION

We take reasonable steps to keep personal information accurate and up to date where appropriate.

You may request access to or correction of your personal information by contacting us using the information below.

You are also responsible for providing accurate information when submitting information to the Site.

18. CHANGES TO THIS PRIVACY POLICY

We may update this Privacy Policy from time to time to reflect changes in our practices, technology, services, legal requirements, or privacy standards.

When we make changes, we will update the "Effective Date" at the beginning of this Policy.

Where required by law, we will provide additional notice or obtain consent for material changes.

We encourage you to periodically review this Privacy Policy to remain informed about how we protect personal information.

Your continued use of the Site following the effective date of an updated Privacy Policy will be subject to the updated Policy, to the extent permitted by applicable law.

19. CONTACT US

If you have questions, comments, requests, or concerns regarding this Privacy Policy or the way HelloType1 handles personal information, please contact us through the contact address or email provided in the footer of the Site.

HelloType1:

Privacy Contact: admin@action4diabetes.org

Website: <https://hellotype1.com/en>

20. APPLICABLE LAW

This Privacy Policy is intended to operate in accordance with applicable privacy, data-protection, consumer-protection, and other relevant laws.

Because privacy requirements vary by country and may change over time, nothing in this Policy is intended to limit any mandatory rights or protections available to you under the laws applicable to you.